

- Called ASC

Foreclosure sale date postponement - not processed as of

10:30 AM 9-24-2010

Brice Vander + Linden

800-766-7751

This is the postponement request that I made on September 24th during the conference call.

- Called Brice U + L

Rep told me that they have not received a Foreclosure  
Sale date postponement request as of 9-23-2010

- Called ASC + did conference call with ASC +  
B.V.L. ASC. 972-643-6773  
Carrie / Brenda EXT 6773  
Cargill

- Brice Vander + Linden.
- Heard message saying "If your calling for a payoff it may take 7-10 days" for response.
- Turns out law firm did have the request in a program called vendorscape. The first rep, Anna, was wrong. Carrie put us on hold to get the request processed.

• Postponement request

(ASC) Tammy walker sent Law firm a message that says "please disregard the last message" after sending the postponement request on the 23rd

• Put in <sup>Another</sup> request for Debbie Jay to call me

The first request I made for Debbie Jay to call me was on 9/24 (5 days prior to this second request) and I still have not heard from Ms. Jay.

According to the law firm working on behalf of the mortgage bank, an ASC employee sent the postponement request, then on the same day rescinded the request by sending the second message electronically. The rep from the law firm stated that the ASC employee's name was Tammy Walker. I have no idea whether or not these bank employees are using their real names. I don't like admitting that because it sounds paranoid but after everything I've seen, I can't rule it out.